

Scenario 7 Communication/complaint . Examiners rating

Domain	Criteria for High Rating
Medical Expertise	Febrile convulsion – incidence, prognosis
Communication	Verbal clarity, conciseness, specificity Complaint – gathers information, responds appropriately, gives action plan for reassessing child Reassurance, empathy
Professionalism	Shows respect Professional appearance, demeanor and conduct

Candidate Name:

A. Component Assessment

Select ONE option that best represents the candidate's performance in this OSCE. Use the 9-point graded scale, where 1 is poorest and 9 is best. TICK ONE CELL for each row below.

	1	2	3	4	5	6	7	8	9
Medical Expertise									
Communication									
Professionalism									

B. Station Difficulty (please circle): Low Moderate High

C. Examiner Notes on Candidate Performance

Positives

Areas for Improvement

Suggestions

D. Global Rating for Standard Setting (please circle)

Clear Fail Marginal Fail Borderline Marginal Pass Clear Pas

SCENARIO 7 Candidate's information

It is 7 o'clock at night. You are the consultant in charge of the emergency department. A 3 year old child, Emma Johnson, has just been brought in by ambulance after her first febrile convulsion which was short lived and uncomplicated. Emma was seen in your emergency department that morning with a fever and discharged after being diagnosed with a "viral illness".

The child is now alert and well.

The patient's vital signs are

GCS	15
Pulse	140
RR	28
Sats	98% on room air
TEMP	39°C

The mother is worried by the febrile convulsion and upset by the fact that she was discharged from your department this morning.

Task

You are to speak to the mother regarding her concerns about both the febrile convulsion and the recent discharge of her child from the department.

You have 7 minutes to complete the task.

Domains assessed;

Medical expertise

Scholarship and teaching

Communication

Professionalism