

MONASH HEALTH FELLOWSHIP
PRACTICE SAQ EXAM FEB 2020

Q 25

PARYA FADAVI, ED PHYSICIAN
MONASH HEALTH

You are the director of an Emergency Department reviewing a recent adverse outcome with delayed instigation of appropriate care. The case is of a 2 y/o with pneumonia that required intubation for severe respiratory distress. The child presented with tachycardia and tachypnea and was triaged as cat 3. The waited 2 hours to be seen by an intern who then informed the consultant 1 hr later. On review by the SMS the child immediately moved to a rebus area, intubated and received ongoing care.

a. Complete the table below listing strategies you might use to prevent a similar adverse event in the future with details on hoe these strategies would help. (Marked out of 12.0)

| Strategy | | Details how this present similar adverse event |
|---------------------|--------------------|--|
| System strategy | 1-..... 2-..... | 1-..... 2..... |
| Process strategy | 1-..... 2-..... | 1-..... 2-..... |
| Individual strategy | 1-..... 2-..... | 1-..... 2-..... |

SYSTEM STRATEGY(EXAMPLES)

—Assure adequate staffing/ numbers and seniority.

— Decision support system:

developing guidelines/ protocols (triage of children/review by a senior doctor if abnl vital signs)

— Emergency Department Information System (EDIS):

Over viewing the ED by SMS/Pt tracking

Alerting

Some of you mentioned : allocating separate paediatric WR/ area

I gave mark for it, but in reality you can not just create a separate area. You should have some justification for your answer.

PROCESS STRATEGY:

—Triage process:

Assure utilisation of Australian Triage Scale

Back up for busy period(assure appropriate triage)

—Pt senior staff r/v process

—Direct line to ED AO cordless phone (Easy access to a SMS)

INDIVIDUAL STRATEGY

- Teaching /Training Junior Staff (Interns/JMS)
- Training Nursing staff (triage system)
- Assure adequate supervision of JMS
- Orientation of new staff (Interns/ JMS)
- Performance appraisal

Marks were given generously!

Some of answers were not in right orders (process written for system, etc) , I still gave mark ! In real exam you need to write them appropriately.

This Q was about strategies to prevent further incident in the future. Debriefing the intern/nurse, focusing on a particular person is not the point (interns rotate every few weeks/ your department doe not!)

54.5% pass rate (8/12)

Good Luck with the real exam!